

NEW USER'S GUIDE

A guide to using the
MyCiTi bus system

Valid from July 2026



WELCOME

MyCiTi is the City of Cape Town's modern, quality, safe and affordable bus service, with more than 42 stations and 600 stops in many areas of Cape Town.

You don't have to live in these areas to use MyCiTi. You can catch the train, another bus or minibus taxi and then transfer to MyCiTi for the rest of your journey.

MyCiTi is easy to use once you know how.



GET GOING IN 5 EASY STEPS!



GET YOUR CARD

MyCiTi uses a card-based payment system. Everyone needs their own **myconnect** card except children under the age of four.

Buy yours for R40 from MyCiTi station kiosks or see www.myciti.org.za for all options.

Card features include:

- **No expiry date:** your card remains valid, unless damaged
- **No PIN required:** for a quicker, smoother passenger experience





LOAD VALUE

Once you get your card you'll need to load value on it to pay for your fares. You can load Mover packages from only R20 and pay for the distance you travel.

If you travel regularly you may save with a Monthly Pass. Occasional users and visitors can also load a 1, 3 or 7 Day Pass to enjoy unlimited travel across all our routes.

TIP: Most passengers save by loading Mover points and by travelling outside the weekday peak fare periods of 06:45 – 08:00 and 16:15 – 17:30.



PAY AS YOU GO		UNLIMITED TRAVEL	
Mover		Monthly Pass	Day Passes
Ideal for	Cost-effective regular travel	Cost-effective regular travel over long distances	Exploring at any time, on any day
Load	Mover packages (R20, R35, R50, R60, R80, R100, R150, R200, R300, R400, R600)	Monthly Pass (R1 500)	1 Day Pass (R130) 3 Day Pass (R290) 7 Day Pass (R420)
Valid for	3 years	1 month from date of first tap	1, 3 or 7 consecutive calendar days from date of first tap
Fares	Mover fares apply	Unlimited travel anywhere at any time	Unlimited travel anywhere at any time
Get it at	Top up online via MyCiTi website, Lesaka vendors, participating retailers and MyCiTi station kiosks.	Station kiosks	Station kiosks



PLAN YOUR JOURNEY

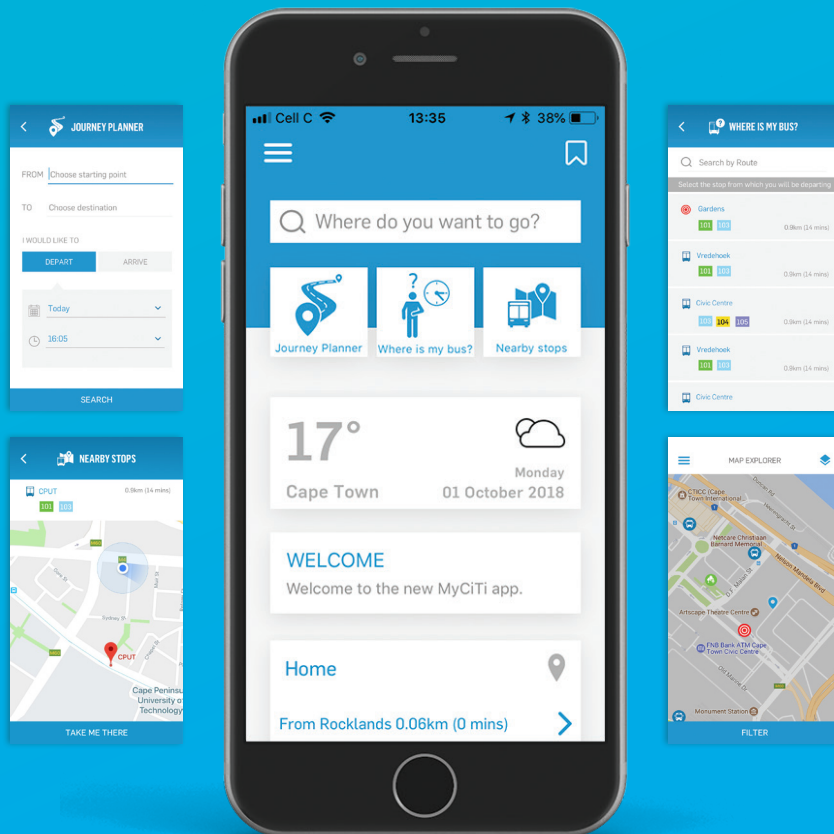
With MyCiTi you can easily transfer from one route to another to get to where you want to be.

Download the free, official MyCiTi app from app stores or visit www.myciti.org.za to easily plan your journey and access live updates.

TIP: Use the journey planner for suggestions on the best routes and bus times to get you to where you need to be along with easy-to-follow directions.



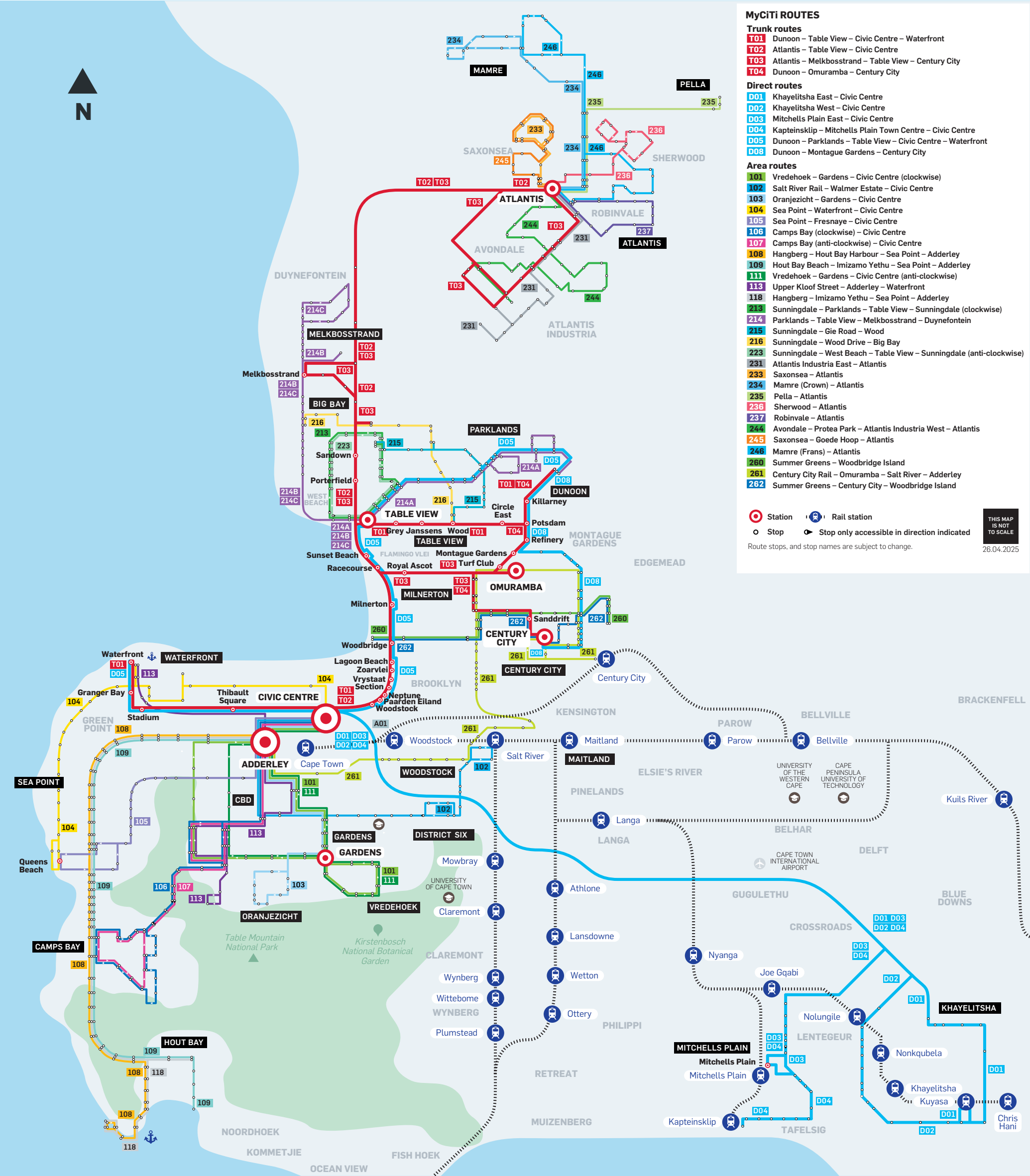
DOWNLOAD THE OFFICIAL APP FOR FREE AND ENJOY EASY TRAVEL WITH MYCITI



- Plan your journey using your GPS location
- Access live updates to track your bus
- Save routes and stops for instant access
- Many other useful features



MYCITI ROUTES MAP



Call the Transport Information Centre (free call 24/7) 0800 65 64 63 www.myciti.org.za

MyCiTi Bus @MyCiTiBus @mycitibus Download the official MyCiTi App



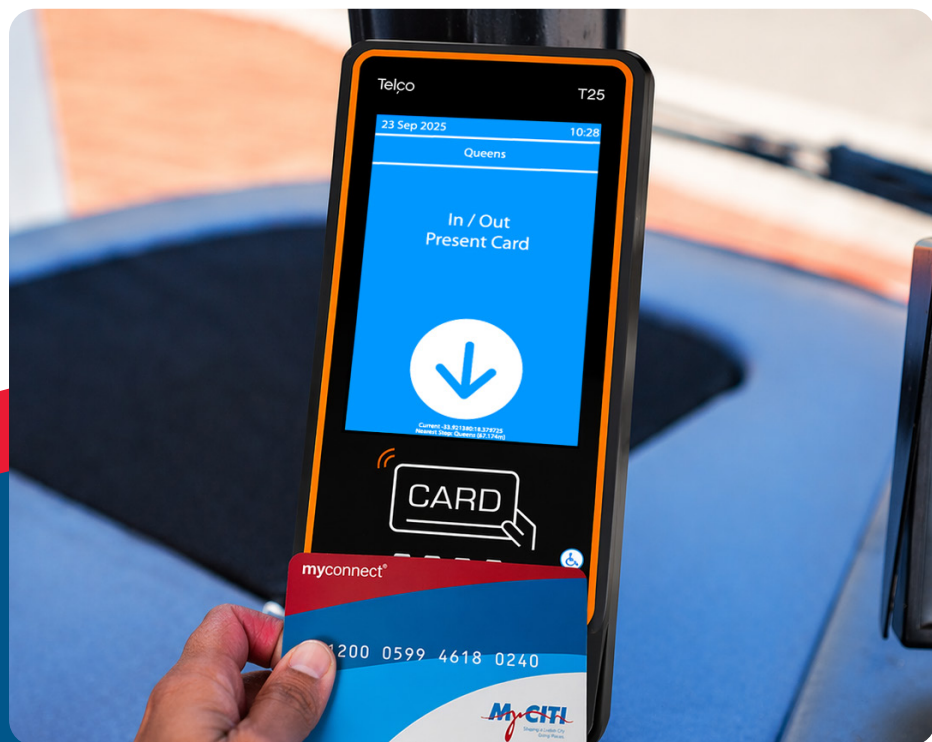


TAP IN, TAP OUT

You need to tap in and tap out to pay your fares and avoid penalties.

When you enter a station or board a bus at a stop, tap in by holding your card against the validator. When you leave a station or exit a bus at a stop, tap out by doing the same. If you don't tap in and tap out correctly, a penalty will be charged to your card.

TIP: If you transfer from one bus to another at a station you don't have to tap out, only tap out when you reach your destination.

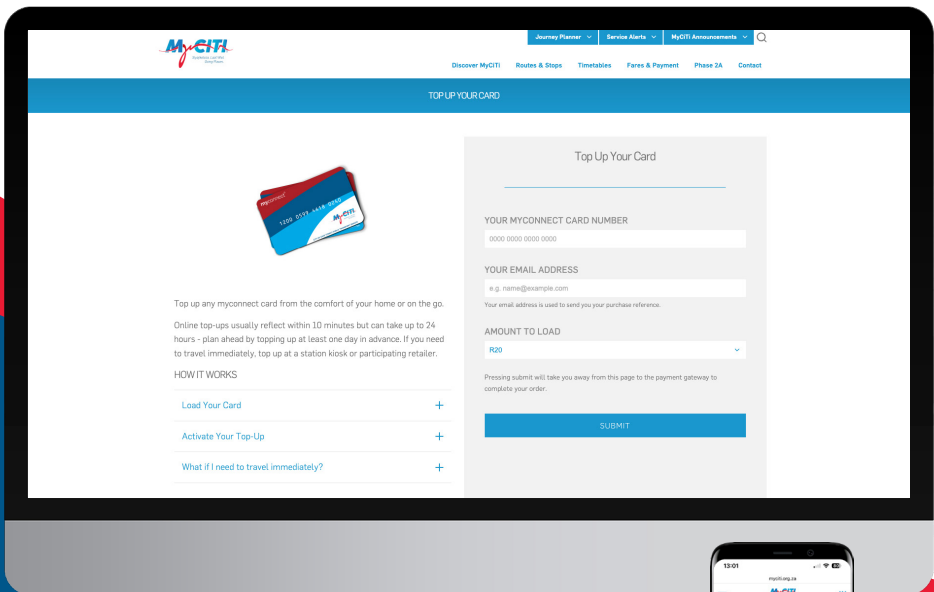




TOP UP YOUR CARD

Ensure you always have value on your card. Top up online via the MyCiTi website or at a station kiosk or participating retailer.

You can check your balance at kiosks and info terminals at stations, and on the validator whenever you tap in and tap out.



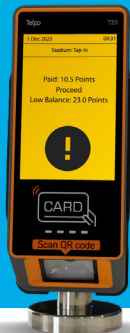
WHAT THE DIFFERENT **VALIDATOR COLOUR** SCREENS MEAN:



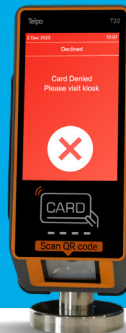
A **green** validator screen indicates a successful tap in.



A **blue** validator screen indicates a successful tap out.



A **yellow** validator screen indicates that your balance is running low.



A **red** validator screen indicates you do not have enough funds to travel or an error.

FOR MORE INFORMATION

The Transport Information Centre provides information about MyCiTi and other public transport services 24 hours a day, seven days a week in English, isiXhosa and Afrikaans. The service is toll free.

Call **0800 65 64 63 (toll free)**

Website: **www.myciti.org.za**

E-mail: **transport.info@capetown.gov.za**



MyCiTi Bus



@MyCiTiBus



@mycitibus



Download the official MyCiTi App

By using MyCiTi you are bound by the MyCiTi rules.
Visit the website or a MyCiTi station for more information.
Information correct as at July 2026. Terms and conditions apply.